From: <u>Jones, Garrett</u>

To: Park Board; Parks and Recreation; My Spokane; Mayor's Cabinet; City Council Members and Staff

Subject: Golf update from Parks & Recreation

Date: Wednesday, April 29, 2020 11:55:51 AM

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Importance: High

Dear colleagues,

We hope you all are enjoying this beautiful day! We are thrilled to have an opportunity to re-open City golf courses on May 5. We do so with great caution and care; as one of the first industries to be able to re-open, we take very seriously the responsibility to provide an environment that aligns with requirements and recommendations from the Governor's office.

We are working with our partners at Spokane County Parks, Recreation and Golf to ensure all of Governor Inslee's requirements and recommendations are part of our joint COVID-19 golf policies and procedures. We will share the final policy prior to opening May 5.

A few key operational changes:

Book and pay: tee times will only be taken by phone. Payments are restricted to credit cards only. No cash, please. Sneeze guards will be in place at terminals for any in-person card payments.

Twosomes: no more than two players are allowed per tee time. Please call the golf course for "Family Play" times.

- All carts: one rider per cart, unless a minor is playing.
- **Driving range/putting green**: Range and putting greens may only be used by those with a scheduled tee time, within 30-minutes of play
- **Leave the stick**: for the time being, we are leaving the flagstick in the green. This is a USGA-approved tactic to limit touch points.

Cup liners: we'll have cup liners in place to prevent people from reaching in to retrieve their ball.

Increased cleaning: High-touched areas, restrooms, range balls, and carts cleaned frequently.

Protocols may change based on new information or evolving best practices. We will continue to follow the recommendations of local and state public health experts in collaboration with the City of Spokane leadership.

Thank you for your support getting us to this point. We know it will take time and care from our entire golf community working together to adapt to new operations. Health is our number one priority, with a focus on excellent customer service. We have the best teams in place, plus a wonderful customer base, and I'm confident we can work together for a positive reopening experience for all.

We hope to see you out on the course...from several feet away! Tee times for May 5 and beyond are

available now.

Esmeralda: 487-6291

The Creek at Qualchan: 448-9317

Downriver: 327-5269 Indian Canyon: 747-5353

Thank you for all you do!

-Garrett

Thanks,

Garrett Jones, PLA | Director of Parks and Recreation | City of Spokane Parks & Recreation | Desk: 509.363.5462 | gjones@spokanecity.org | <u>SpokaneParks.org</u>